2-1-1 Colorado is a free, bilingual service that helps callers by assessing their needs and matching them with the best resources in their community. Covering all of Colorado, 2-1-1 has the largest, most up-to-date database of resources in the Rocky Mountain region for health and human services.

The number of contacts 2-1-1 Colorado had with clients in 2017:

- Phone: 130,810
- Text: 1,567
- Email: 1,746
- Walk In: 2,424
- Live Chat: 1,456

Self Service Stats:
Searched for Services Online: 42,811

Client Needs in Cheyenne, Kit Carson, Logan, Morgan, Phillips, Sedgwick, and Yuma Counties:

- Income Support/Assistance: 89 (22%)
- Utility Assistance: 75 (19%)
- Child Care: 34 (9%)
- Food/Meals: 27 (7%)
- Legal, Consumer, and Public Safety: 27 (7%)
- Individual, Family and Community Support*: 25 (6%)
- Rent Payment Assistance: 23 (6%)
- Housing: 16 (4%)
- Mental Health/Addictions: 10 (3%)
- Health Care: 9 (2%)
- Employment: 4 (1%)
- Other Government/Economic Services: 3 (1%)
- Transportation: 3 (1%)
- Education: 2 (1%)
- Volunteer/Donations: 2 (1%)
- Arts, Culture, and Recreation: 1 (<1%)
- Dental Clinic: 1 (<1%)
- Disaster Services: 1 (<1%)

*Includes Thanksgiving and Christmas related services, such as Holiday Gifts/Toys, Thanksgiving Meals, Christmas Meals.

Our Clients' Needs:

2-1-1 Colorado's client needs range from basic to more complex, and the top needs have remained consistent year after year.