2-1-1 Colorado is a free, bilingual service that helps callers by assessing their needs and matching them with the best resources in their community. Covering all of Colorado, 2-1-1 has the largest, most up-to-date database of resources in the Rocky Mountain region for health and human services.

The number of contacts 2-1-1 Colorado had with clients in 2017 was 138,003. The self-service stats showed that 130,810 were contacted via phone, 1,567 via text, 1,746 via email, 2,424 in person, and 1,456 via live chat.

Client needs in Alamosa, Conejos, Costilla, Huerfano, Mineral, Pueblo, Rio Grande, and Saguache counties included:
- Health Care: 1,748 (29%)
- Income Support/Assistance: 1,624 (27%)
- Legal, Consumer, and Public Safety: 626 (10%)
- Child Care: 618 (10%)
- Utility Assistance: 384 (6%)
- Food/Meals: 245 (4%)
- Individual, Family and Community Support*: 157 (3%)
- Housing: 145 (2%)
- Dental Clinic: 100 (2%)
- Transportation: 82 (1%)
- Other Government/Economic Services: 70 (1%)
- Information Services: 58 (1%)
- Shelter/Transitional Housing: 37 (1%)
- Rent Payment Assistance: 31 (1%)
- Clothing/Personal/Household Needs: 27 (<1%)
- Employment: 18 (<1%)
- Mental Health/Addictions: 13 (<1%)
- Volunteer/Donations: 7 (<1%)
- Medical Clinic: 5 (<1%)
- Education: 4 (<1%)
- Disaster Services: 1 (<1%)

*Includes Thanksgiving and Christmas related services, such as Holiday Gifts/Toys, Thanksgiving Meals, Christmas Meals.

Top 5 needs of clients in Colorado in 2017:
- Housing / Utilities: 29%
- Income Support Assistance: 27%
- Food and Meals: 10%
- Health Care: 10%
- Individual, Family & Community Support: 6%