

2-1-1 COLORADO

JANUARY – DECEMBER 2017

2-1-1 Colorado is a free, bilingual service that helps callers by assessing their needs and matching them with the best resources in their community. Covering all of Colorado, 2-1-1 has the largest, most up-to-date database of resources in the Rocky Mountain region for health and human services.

OUR CLIENTS' NEEDS

2-1-1 Colorado's client needs range from basic to more complex, and the top needs have remained consistent year after year.

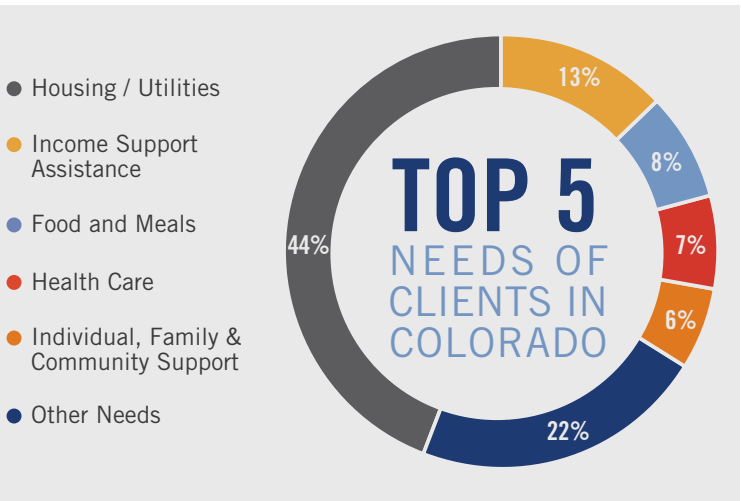
138,003

THE NUMBER OF CONTACTS
COLORADO 2-1-1 HAD WITH
CLIENTS IN 2017



SELF SERVICE STATS

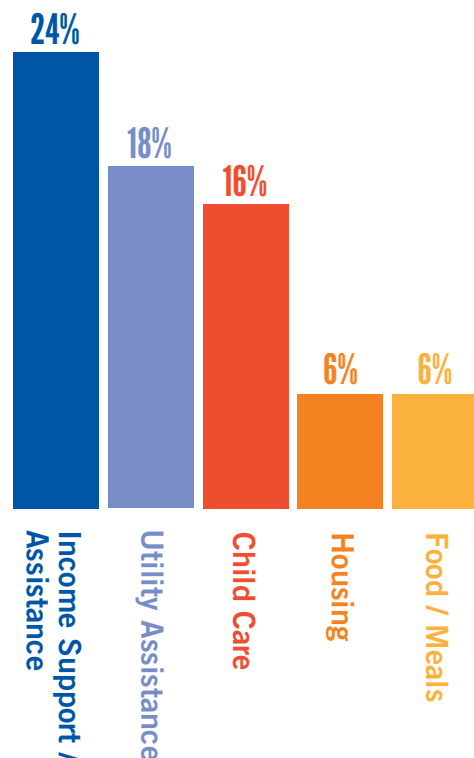
Searched for Services Online 42,811



CLIENT NEEDS IN DOLORES, MONTEZUMA, MONTROSE, AND SAN MIGUEL COUNTIES

Income Support/Assistance	71	24%
Utility Assistance	53	18%
Child Care	49	16%
Housing	19	6%
Food/Meals	18	6%
Health Care	18	6%
Rent Payment Assistance	12	4%
Information Services	11	4%
Individual, Family and Community Support*	8	3%
Legal, Consumer, and Public Safety	8	3%
Shelter/Transitional Housing	8	3%
Mental Health/Addictions	5	2%
Employment	4	1%
Medical Clinic	3	1%
Other Government/Economic Services	3	1%
Transportation	3	1%
Arts, Culture, and Recreation	2	1%
Clothing/Personal/Household Needs	1	<1%
Disaster Services	1	<1%

TOP 5 NEEDS



*Includes Thanksgiving and Christmas related services, such as Holiday Gifts/Toys, Thanksgiving Meals, Christmas Meals.