

2-1-1 COLORADO

JANUARY – DECEMBER 2017

2-1-1 Colorado is a free, bilingual service that helps callers by assessing their needs and matching them with the best resources in their community. Covering all of Colorado, 2-1-1 has the largest, most up-to-date database of resources in the Rocky Mountain region for health and human services.

OUR CLIENTS' NEEDS

2-1-1 Colorado's client needs range from basic to more complex, and the top needs have remained consistent year after year.

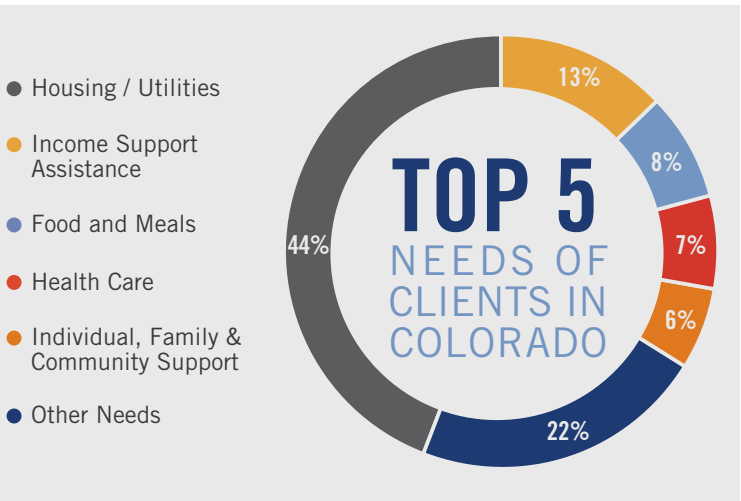
138,003

THE NUMBER OF CONTACTS
COLORADO 2-1-1 HAD WITH
CLIENTS IN 2017



SELF SERVICE STATS

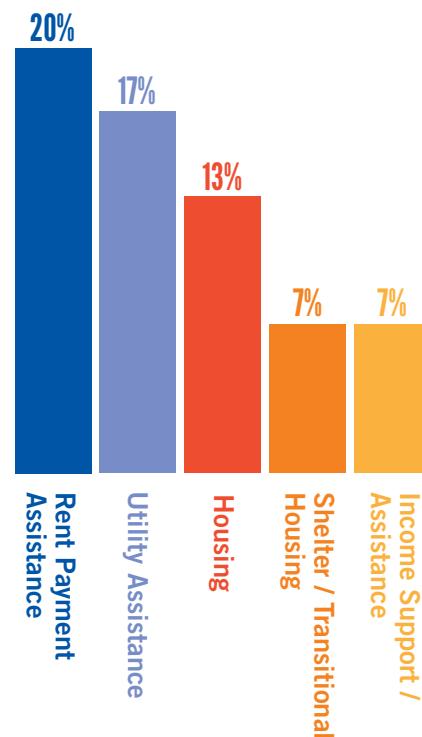
Searched for Services Online 42,811



CLIENT NEEDS IN ADAMS AND ARAPAHOE COUNTIES

Rent Payment Assistance	4,487	20%
Utility Assistance	3,772	17%
Housing	2,930	13%
Shelter/Transitional Housing	1,662	7%
Income Support/Assistance	1,624	7%
Food/Meals	1,456	6%
Individual, Family and Community Support*	1,111	5%
Child Care	986	4%
Legal, Consumer, and Public Safety	949	4%
Information Services	889	4%
Health Care	574	3%
Clothing/Personal/Household Needs	560	2%
Transportation	476	2%
Mental Health/Addictions	385	2%
Education	212	1%
Employment	162	1%
Medical Clinic	151	1%
Dental Clinic	71	<1%
Volunteer/Donations	47	<1%
Arts, Culture, and Recreation	35	<1%
Other Government/Economic Services	24	<1%
Disaster Services	23	<1%

TOP 5 NEEDS



*Includes Thanksgiving and Christmas related services, such as Holiday Gifts/Toys, Thanksgiving Meals, Christmas Meals.