

2-1-1 COLORADO

JANUARY – DECEMBER 2017

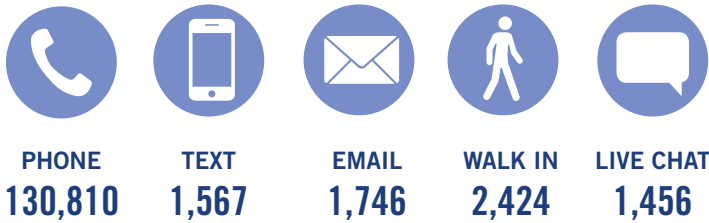
2-1-1 Colorado is a free, bilingual service that helps callers by assessing their needs and matching them with the best resources in their community. Covering all of Colorado, 2-1-1 has the largest, most up-to-date database of resources in the Rocky Mountain region for health and human services.

OUR CLIENTS' NEEDS

2-1-1 Colorado's client needs range from basic to more complex, and the top needs have remained consistent year after year.

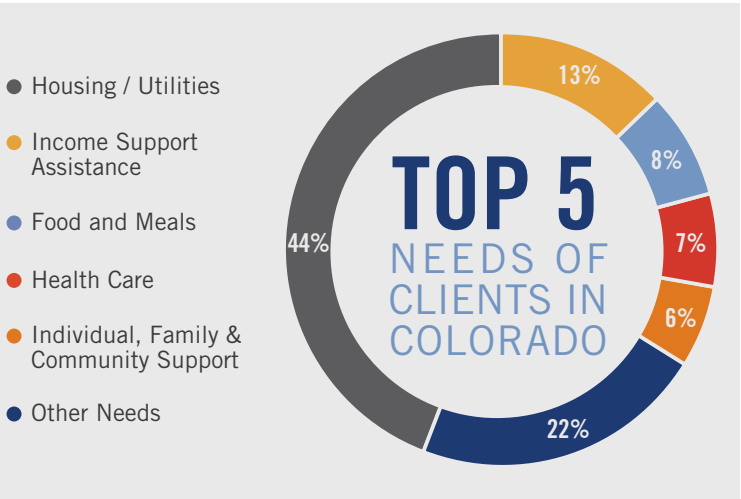
138,003

THE NUMBER OF CONTACTS
COLORADO 2-1-1 HAD WITH
CLIENTS IN 2017



SELF SERVICE STATS

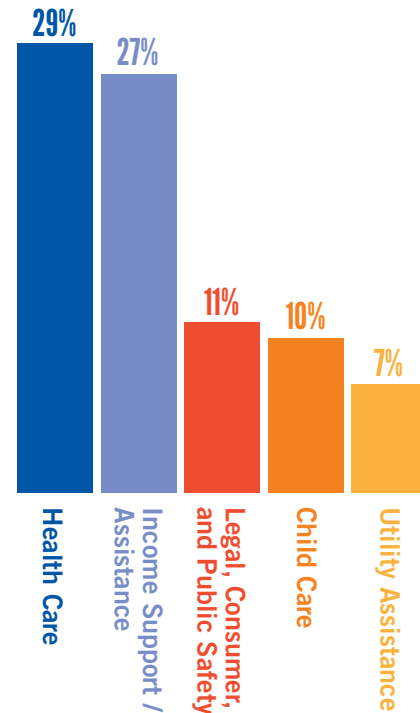
Searched for Services Online 42,811



CLIENT NEEDS IN ALAMOSA, BACA, BENT, CONEJOS, COSTILLA, CROWLEY, CUSTER, HUERFANO, KIOWA, LAS ANIMAS, MINERAL, OTERO, PROWERS, PUEBLO, RIO GRANDE, AND SAGUACHE COUNTIES

Health Care	1,777	29%
Income Support/Assistance	1,664	27%
Legal, Consumer, and Public Safety	650	11%
Child Care	623	10%
Utility Assistance	411	7%
Food/Meals	250	4%
Individual, Family and Community Support*	158	3%
Housing	147	2%
Dental Clinic	105	2%
Transportation	85	1%
Other Government/Economic Services	72	1%
Information Services	63	1%
Shelter/Transitional Housing	39	1%
Rent Payment Assistance	32	1%
Clothing/Personal/Household Needs	29	<1%
Employment	18	<1%
Mental Health/Addictions	13	<1%
Volunteer/Donations	7	<1%
Medical Clinic	5	<1%
Education	4	<1%
Arts, Culture, and Recreation	1	<1%
Disaster Services	1	<1%

TOP 5 NEEDS



*Includes Thanksgiving and Christmas related services, such as Holiday Gifts/Toys, Thanksgiving Meals, Christmas Meals.