2-1-1 Colorado is a free, bilingual service that helps callers by assessing their needs and matching them with the best resources in their community. Covering all of Colorado, 2-1-1 has the largest, most up-to-date database of resources in the Rocky Mountain region for health and human services.

2-1-1 Colorado’s client needs range from basic to more complex, and the top needs have remained consistent year after year.

**TOP 5 NEEDS**

- **Utility Assistance**: 3,702 (17%)
- **Income Support/Assistance**: 2,970 (14%)
- **Rent Payment Assistance**: 2,332 (11%)
- **Housing**: 1,911 (9%)
- **Food/Meals**: 1,609 (7%)

*Includes Thanksgiving and Christmas related services, such as Holiday Gifts/Toys, Thanksgiving Meals, Christmas Meals.*

**SELF SERVICE STATS**

- Phone: 130,810
- Text: 1,567
- Email: 1,746
- Walk In: 2,424
- Live Chat: 1,456

Searched for Services Online: 42,811