

2-1-1 COLORADO

JANUARY – DECEMBER 2017

2-1-1 Colorado is a free, bilingual service that helps callers by assessing their needs and matching them with the best resources in their community. Covering all of Colorado, 2-1-1 has the largest, most up-to-date database of resources in the Rocky Mountain region for health and human services.

OUR CLIENTS' NEEDS

2-1-1 Colorado's client needs range from basic to more complex, and the top needs have remained consistent year after year.

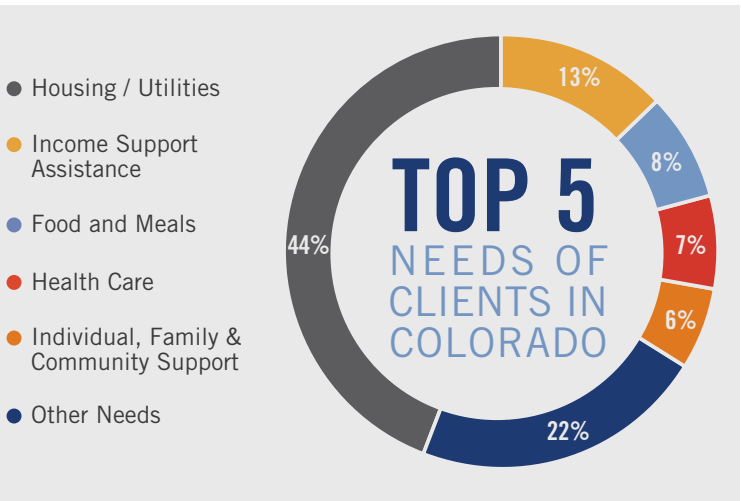
138,003

THE NUMBER OF CONTACTS
COLORADO 2-1-1 HAD WITH
CLIENTS IN 2017



SELF SERVICE STATS

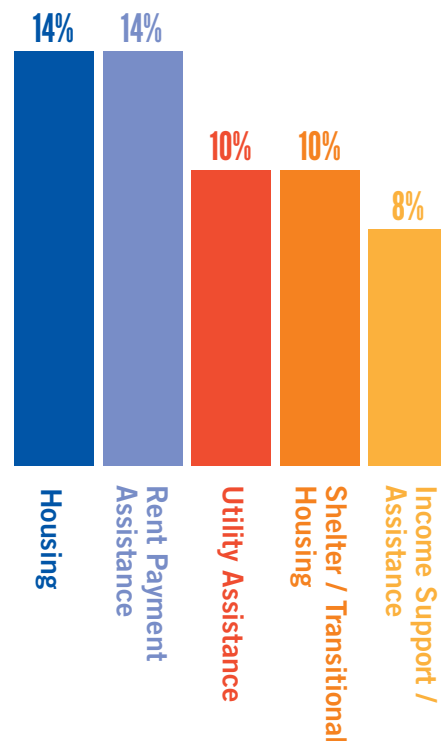
Searched for Services Online 42,811



CLIENT NEEDS IN BOULDER, DENVER, GILPIN AND JEFFERSON COUNTIES

Housing	4,546	14%
Rent Payment Assistance	4,436	14%
Utility Assistance	3,256	10%
Shelter/Transitional Housing	3,250	10%
Income Support/Assistance	2,626	8%
Child Care	2,285	7%
Information Services	1,950	6%
Food/Meals	1,760	6%
Individual, Family and Community Support*	1,622	5%
Legal, Consumer, and Public Safety	1,409	4%
Clothing/Personal/Household Needs	1,006	3%
Transportation	817	3%
Health Care	763	2%
Mental Health/Addictions	599	2%
Employment	283	1%
Education	278	1%
Medical Clinic	161	1%
Disaster Services	87	<1%
Dental Clinic	83	<1%
Volunteer/Donations	75	<1%
Other Government/Economic Services	64	<1%
Arts, Culture, and Recreation	56	<1%

TOP 5 NEEDS



*Includes Thanksgiving and Christmas related services, such as Holiday Gifts/Toys, Thanksgiving Meals, Christmas Meals.