MILE HIGH UNITED WAY’S 2-1-1 HELP CENTER

Mile High United Way’s 2-1-1 is a free, bilingual service that helps callers by assessing their needs and matching them with the best resources in their community. Covering 17 counties, our 2-1-1 Help Center has the largest, most up-to-date database of resources in the Rocky Mountain region for health and human services.

WHERE WE HELP

Mile High United Way’s 2-1-1 provides services to 17 counties in Central and Northwestern Colorado.

78,682 TOTAL CONTACTS FROM 17 COUNTIES

Website Referral Stats
- Searched for Services: 21,183
- Searched for Emergency Shelter Online: 6,801
- Mobile App Searches: 6,371

SUMMIT COUNTY CLIENT NEEDS

- Child Care: 9 (13%)
- Income Support/Assistance: 8 (12%)
- Mental Health/Addictions: 8 (12%)
- Utility Assistance: 6 (9%)
- Food/Meals: 5 (7%)
- Shelter/Transitional Housing: 5 (7%)
- Health Care: 4 (6%)
- Housing: 4 (6%)
- Individual, Family and Community Support*: 4 (6%)
- Clothing/Personal/Household Needs: 3 (4%)
- Disaster Services: 2 (3%)
- Legal, Consumer, and Public: 2 (3%)
- Transportation: 2 (3%)
- Employment: 1 (1%)
- Rent Payment Assistance: 1 (1%)
- Arts, Culture, and Recreation: 0 (0%)
- Dental Clinic: 0 (0%)
- Education: 0 (0%)
- Medical Clinic: 0 (0%)
- Other Government/Economic Services: 0 (0%)
- Volunteer/Donations: 0 (0%)
- Other Information Services: 3 (4%)

TOP NEEDS IN SUMMIT COUNTY

- Child Care: 13%
- Income Support / Assistance: 12%
- Mental Health / Addictions: 12%
- Utility Assistance: 12%
- Food / Meals: 9%

*Includes Thanksgiving and Christmas related services, such as Holiday Gifts/Toys, Thanksgiving Meals, Christmas Meals

‡ Standard message and data rates may apply. Text STOP to opt-out. For end user privacy and terms and conditions of texting with 898-211, go to preventionpaystext.com/policies

Dial 2-1-1 | Text 898-211‡ | Search our database or chat with us at unitedwaydenver.org/211