MILE HIGH UNITED WAY'S 2-1-1 HELP CENTER

GRAND COUNTY ANNUAL REPORT

JANUARY – DECEMBER 2017

MILE HIGH UNITED WAY'S 2-1-1 HELP CENTER

Mile High United Way's 2-1-1 is a free, bilingual service that helps callers by assessing their needs and matching them with the best resources in their community. Covering 17 counties, our 2-1-1 Help Center has the largest, most up-to-date database of resources in the Rocky Mountain region for health and human services.

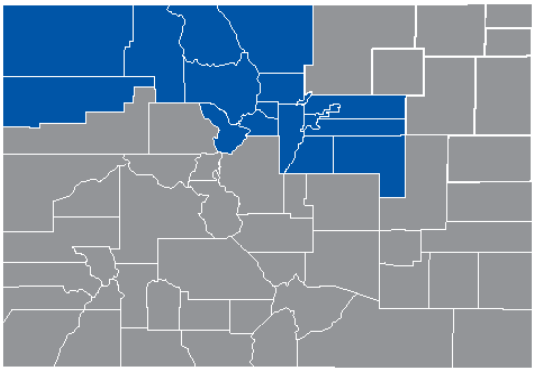
78,682 TOTAL CONTACTS FROM 17 COUNTIES

Website Referral Stats

Searched for Services	21,183
Searched for Emergency Shelter Online	6,801
Mobile App Searches	6,371

WHERE WE HELP

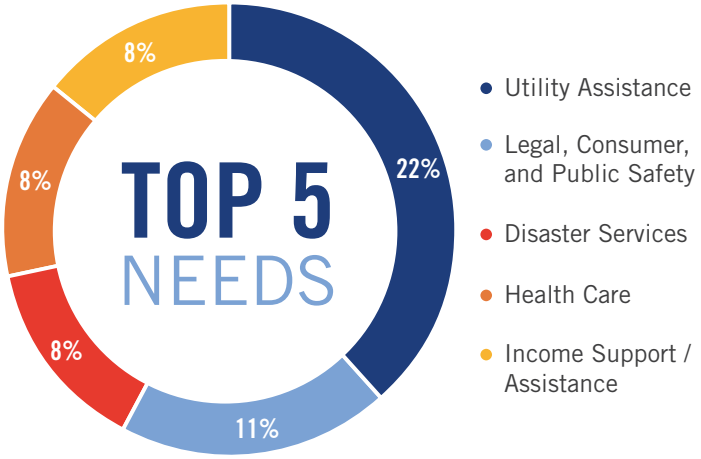
Mile High United Way's 2-1-1 provides services to 17 counties in Central and Northwestern Colorado.



GRAND COUNTY CLIENT NEEDS

Utility Assistance	8	22%
Legal, Consumer, and Public Safety	4	11%
Disaster Services	3	8%
Health Care	3	8%
Income Support/Assistance	3	8%
Rent Payment Assistance	3	8%
Clothing/Personal/Household Needs	2	5%
Food/Meals	2	5%
Child Care	1	3%
Employment	1	3%
Housing	1	3%
Individual, Family and Community Support*	1	3%
Mental Health/Addicitions	1	3%
Other Government/Economic Services	1	3%
Shelter/Transitional Housing	1	3%
Transportation	1	3%
Arts, Culture, and Recreation	0	0%
Dental Clinic	0	0%
Education	0	0%
Medical Clinic	0	0%
Volunteer/Donations	0	0%
Other Information Services	1	3%

TOP NEEDS IN GRAND COUNTY



*Includes Thanksgiving and Christmas related services, such as Holiday Gifts/Toys,Thanksgiving Meals, Christmas Meals

‡Standard message and data rates may apply. Text STOP to opt-out. For end user privacy and terms and conditions of texting with 898-211, go to preventionpaystext.com/policies