MILE HIGH UNITED WAY’S 2-1-1 HELP CENTER

Mile High United Way’s 2-1-1 is a free, bilingual service that helps callers by assessing their needs and matching them with the best resources in their community. Covering 17 counties, our 2-1-1 Help Center has the largest, most up-to-date database of resources in the Rocky Mountain region for health and human services.

78,682 TOTAL CONTACTS FROM 17 COUNTIES

Website Referral Stats
- Searched for Services: 21,183
- Searched for Emergency Shelter Online: 6,801
- Mobile App Searches: 6,371

BOULDER COUNTY CLIENT NEEDS

- Child Care: 513 (31%)
- Shelter/Transitional Housing: 168 (11%)
- Housing: 162 (10%)
- Rent Payment Assistance: 124 (8%)
- Income Support/Assistance: 103 (7%)
- Utility Assistance: 86 (5%)
- Food/Meals: 65 (4%)
- Legal, Consumer, and Public Safety: 56 (4%)
- Health Care: 49 (3%)
- Individual, Family and Community Support*: 49 (3%)
- Clothing/Personal/Household Needs: 43 (3%)
- Transportation: 42 (3%)
- Mental Health/Addictions: 30 (2%)
- Medical Clinic: 26 (2%)
- Dental Clinic: 10 (1%)
- Other Government/Economic Services: 8 (1%)
- Disaster Services: 7 (<1%)
- Employment: 7 (<1%)
- Volunteer/Donations: 7 (<1%)
- Education: 6 (<1%)
- Arts, Culture, and Recreation: 2 (<1%)
- Other Information Services: 50 (3%)

TOP NEEDS IN BOULDER COUNTY

- Child Care: 31%
- Housing: 11%
- Rent Payment Assistance: 8%
- Income Support/Assistance: 7%

*Includes Thanksgiving and Christmas related services, such as Holiday Gifts/Toys, Thanksgiving Meals, Christmas Meals

‡ Standard message and data rates may apply. Text STOP to opt-out. For end user privacy and terms and conditions of texting with 898-211, go to preventionpaystext.com/policies